

Thank you for trusting Blue Cross and Blue Shield of Kansas City (Blue KC). We are committed to providing you with excellent service to help you make the most of your healthcare plan.

DOWNLOAD THE **MyBlueKC** MOBILE APP



Access your health insurance information anytime, wherever you go.



ACCESS YOUR ACCOUNT.

Use your Blue KC member ID card to register and connect:



Log into
MyBlueKC.com



Download the
MyBlueKC mobile app

Digital ID Cards

Easily view, text or email a digital version of your member ID card.

Policy Information

View your member plan booklet*, summary of benefits and coverage, recent claims, and plan usage.

**If you don't have access to the Internet, you can request a copy of your member plan booklet by contacting our Customer Service team at the number listed on your ID card.*

Find a Doctor

Search for a doctor, hospital or other healthcare provider in your network using many features like search filters, cost estimates, comparison options, provider reviews and quality information.

Connect with Us

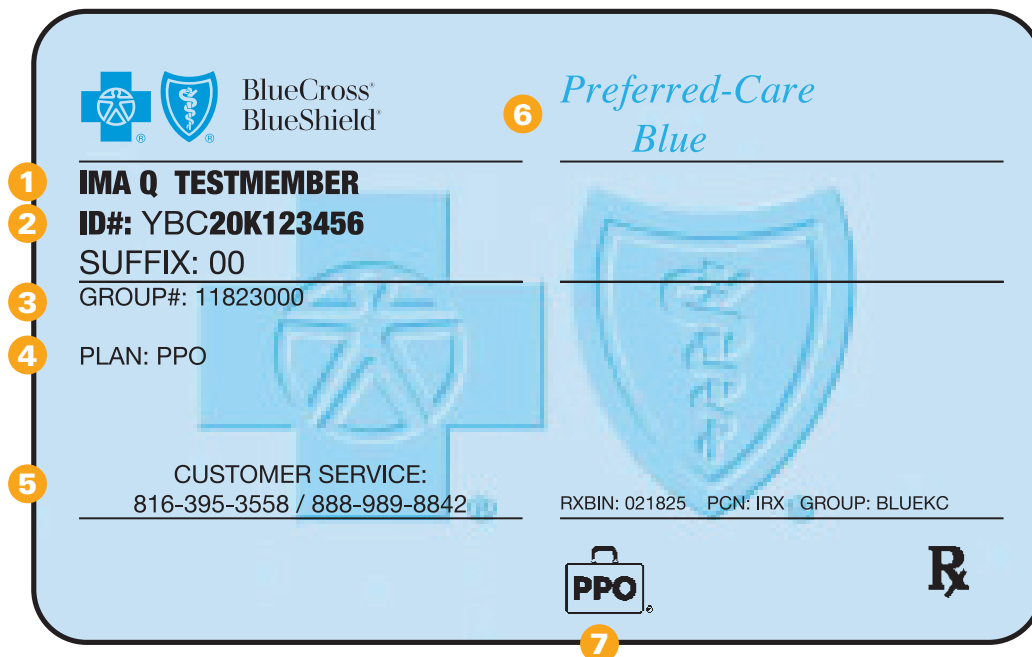
- **ONLINE** – [MyBlueKC.com](https://www.mybluekc.com) or download the **MyBlueKC** mobile app
- **BY PHONE** – Contact Customer Service at the number on your ID card.



Kansas City

Your Blue KC Member ID Card

The enclosed Blue KC member ID card is your key to unlocking all the coverage and benefits your plan has to offer. Present your card anytime you visit your doctor or receive healthcare services. Following is an overview of the important details on your card:



- 1. Member ID Number** – Number we use to identify you and your policy. Contains a three letter alpha prefix, followed by your ID number. You do not need to include the alpha prefix when providing your member ID number.
- 2. Suffix** – This number is unique for each member covered on your policy.
- 3. Group Number** – Number we use to classify our members into groups, usually by the employer they receive their plan from, or a direct pay group.
- 4. Plan Type** – Describes what type of plan you have (for example, a PPO plan).
- 5. Customer Service Phone Number** – Our team is available Monday through Friday, from 8 a.m. to 8 p.m. Central Time. We're here to help.
- 6. Network Name** – This is the network of hospitals, doctors and other healthcare professionals that accept your Blue KC policy. It's important that you see providers in this network to maximize the benefits of your policy.
- 7. Suitcase** – Some Blue KC members have access to the "BlueCard" program, which extends to all 50 states.

ACCESS YOUR ACCOUNT.

Go to [MyBlueKC.com](https://www.MyBlueKC.com) or download the **MyBlueKC** mobile app to log into your member portal and search for in-network providers.

GO PAPERLESS.

Sign-up for digital communications; you can opt to receive an email or text notification instead of a paper Explanation of Benefits (EOB).

Visit the [Privacy & Security link](#) on [BlueKC.com](https://www.BlueKC.com) to read our Notice of Privacy Practices. You can also call the number on your member ID card to request a copy.

By accepting this card and any benefits to which the card entitles the holder, the holder acknowledges that the agreement pursuant to which the card was issued constitutes a contract solely between the contract holder and Blue KC, and that Blue KC is an independent licensee of the Blue Cross and Blue Shield Association permitted to use the Blue Cross and Blue Shield service marks in a portion of the States of Missouri and Kansas.