

# QUICK REFERENCE CHART

Information Needed	Contact the following:
Medical and Hospital benefits, PPO Network, Preauthorization and medical review	Excellus Blue Cross Blue Shield 165 Court Street Rochester, NY 14647 (800) 499-1275 <a href="http://www.excellusbcbs.com">www.excellusbcbs.com</a>
Employee Assistance (EAP) services	Workforce Development Institute 96 South Swan Street Albany, NY 12210 (800) 252-4555 (800) 225-2527 <a href="http://www.theEAP.com">www.theEAP.com</a>
Medical eligibility	Iron Workers District Council of WNY 3445 Winton Place, Suite 238 Rochester, NY 14623-2950 (800) 288-0782 (585) 424-3510 Fax: (585) 424-3722
Dental and Orthodontia claims, eligibility, benefits	
Vision claims, eligibility, benefits	
HIPAA Certificate of Creditable Coverage	
Medicare Part D Notice of Creditable Coverage	
Wage Replacement Account claims, eligibility, benefits	
Supplemental Disability claims, eligibility, benefits	
Prescription Drug Benefits	Express Scripts P.O. Box 66773 St. Louis, MO 63166-6773 Member Services: (866) 544-2926 Pharmacist Help Desk: (800) 235-4357 <a href="http://www.express-scripts.com">www.express-scripts.com</a>
Retail and Mail-Order Pharmacy	Mail-Order Express Scripts, Inc. PO Box 52150 Phoenix, AZ 85072  Accredo Specialty Pharmacy (877) 222-7336 <a href="http://www.accredo.com">www.accredo.com</a>
Life Insurance	Prudential Life Insurance Company of America 80 Livingston Avenue Roseland, NJ 07068 (866) 439-9026
Wage Replacement Account Life and Accidental Death and Dismemberment Insurance	The Hartford Group Benefits Division, Customer Service P.O. Box 2999 Hartford, CT 06104-2999 (800) 523-2233